

TERMS AND CONDITIONS OF USE

THE K9 CONCEPT (TK9C) COMPLEX

By booking and/or using The K9 Concept (TK9C) Complex, you confirm that you have read, understood, and agree to be bound by these Terms and Conditions.

1. DEFINITIONS

The K9 Concept (TK9C) Complex

All land, structures, surfaces, fixtures, fencing, and access areas shown edged red on the annexed plan.

K9 Confidence Course (K9CC)

The area shown edged yellow on the annexed plan.

K9 Freedom Field (K9FF)

The area shown edged blue on the annexed plan.

Semi-Outdoor Training Area (SOTA)

The area shown edged purple on the annexed plan.

Car Park

The area shown edged green on the annexed plan.

Access Path to K9CC

The route shown by the white arrow on the annexed plan.

Access Path to K9FF

The route shown by the black arrow on the annexed plan.

User

Any person who has booked use of the TK9C Complex and any person accompanying them during the booking.

Terms and Conditions

These terms, which form part of the contract between TK9C and the User.

2. USE OF THE TK9C COMPLEX

2.1 TK9C reserves the right, at its absolute discretion, to permit or prohibit any activity on the TK9C Complex.

2.2 All bookings are personal to the User and must not be transferred, assigned, or shared without the prior written consent of TK9C.

3. BOOKINGS, PAYMENT, AMENDMENTS & CANCELLATIONS

3.1 Bookings must be made via the official booking platform:

<https://thek9conceptbookingsite.as.me/schedule.php>

3.3 Payment is taken in full at the time of booking via Stripe. TK9C does not store card details.

3.4 Booking confirmation and access details (including gate codes where applicable) will be sent by email prior to the booking. If you have not received the gate code at least one hour prior to your field booking, please contact us on 07583407565.

3.5 Bookings cannot be cancelled. Amendments may be made with a minimum of 24 hours' notice. Amendments within 24 hours of the booking are not permitted.

3.6 Failure to attend, attending at the incorrect time or date, or leaving early will not entitle the user to a refund.

3.7 TK9C reserves the right, at its absolute discretion, to withdraw permission for any User to access or use the TK9C Complex. TK9C may, at its absolute discretion, issue a full or partial refund where it deems appropriate.

3.8 TK9C reserves the right to cancel any booking. Where reasonable, fees paid will be refunded, admin charge may be applied.

3.9 Late arrival does not extend the booking time. Users must still leave at the end of their allocated slot. Additional time may be offered at TK9C's discretion and may incur additional charges.

4. ARRIVAL, ACCESS & PARKING

4.1 Users must drive with extreme care through Paul Towns Agriculture Ltd's yard, use hazard lights, and remain alert to any other vehicle, machinery, and pedestrians.

4.2 Parking is permitted in the designated TK9C car park. K9FF Users are permitted to park inside the K9FF on the hard-standing area. Only one vehicle is permitted inside the K9FF at any time. Vehicles must not be driven onto fields without prior consent.

4.3 Users must not arrive more than 5 minutes before their booking time. If a User does arrive earlier, they must wait in the designated parking area located next to UNIT 9 until their booking time begins.

4.4 If another User overruns, the gate is unlocked on arrival, or unauthorised access occurs during use, Users must contact TK9C immediately on 07583 407565.

5. HOUSEKEEPING & CARE OF THE VENUE

5.1 Users must leave the TK9C Complex clean and tidy and remove all litter and waste.

5.2 All dog fouling must be picked up. Failure to do so will result in a permanent ban from future use.

5.3 Dogs must not toilet within the SOTA.

5.4 Users must inspect fencing and boundaries on arrival and report any concerns immediately.

5.5 Users are liable for any damage caused by them or their dog(s), including damage to TK9C property or Paul Towns Agriculture Ltd land.

5.6 Dogs must not dig, climb fences, gates, posts, or benches. Dogs must not be left unattended at any time.

5.7 TK9C accepts no responsibility for escapes. While fencing is maintained, no facility can be guaranteed fully escape-proof.

6. HEALTH, SAFETY & DOG WELFARE

- 6.1 Gates must remain closed and it is recommended that they are locked during use.
- 6.2 Only dogs known to each other may share an area unless under direct instruction from TK9C or an authorised trainer.
- 6.3 All dogs must have up to date vaccination or titre tested and appropriately flea, worm, and tick treated.
- 6.4 Dogs showing signs of illness must not attend. Users must notify TK9C if illness develops after a visit.
- 6.5 Children must be supervised at all times.
- 6.6 Users must wear appropriate footwear and acknowledge that ground conditions may be uneven.
- 6.7 The User enters and uses the TK9C Complex entirely at their own risk.

7. INDEMNITY & LIABILITY

- 7.1 Users are fully responsible for their own safety and the safety and behaviour of their dog(s).
- 7.2 TK9C accepts no liability for loss, damage, injury, or death sustained by any person or animal, except where liability cannot be excluded by law.
- 7.3 The User agrees to indemnify TK9C against all claims arising from their use of the TK9C Complex.

8. RIGHT OF ENTRY & ENFORCEMENT

- 8.1 TK9C may access the site at any time for inspections, safety checks, or enforcement.
- 8.2 TK9C reserves the right to refuse entry or require any person to leave the TK9C Complex.

9. MARKETING & MEDIA

- 9.1 TK9C may use images, videos, or testimonials submitted or shared publicly for marketing or educational purposes in line with its Privacy Policy.

10. VARIATION OF TERMS

TK9C reserves the right to amend these Terms and Conditions at any time. Updated terms will apply to future bookings.

11. ADDRESS AND CONTACT DETAILS

THE K9 CONCEPT – DOG TRAINING & K9 FREEDOM FIELD

Unit 10, Scalford Station

Paul Towns Agriculture Ltd

Melton Mowbray

Leicestershire

LE14 4UD

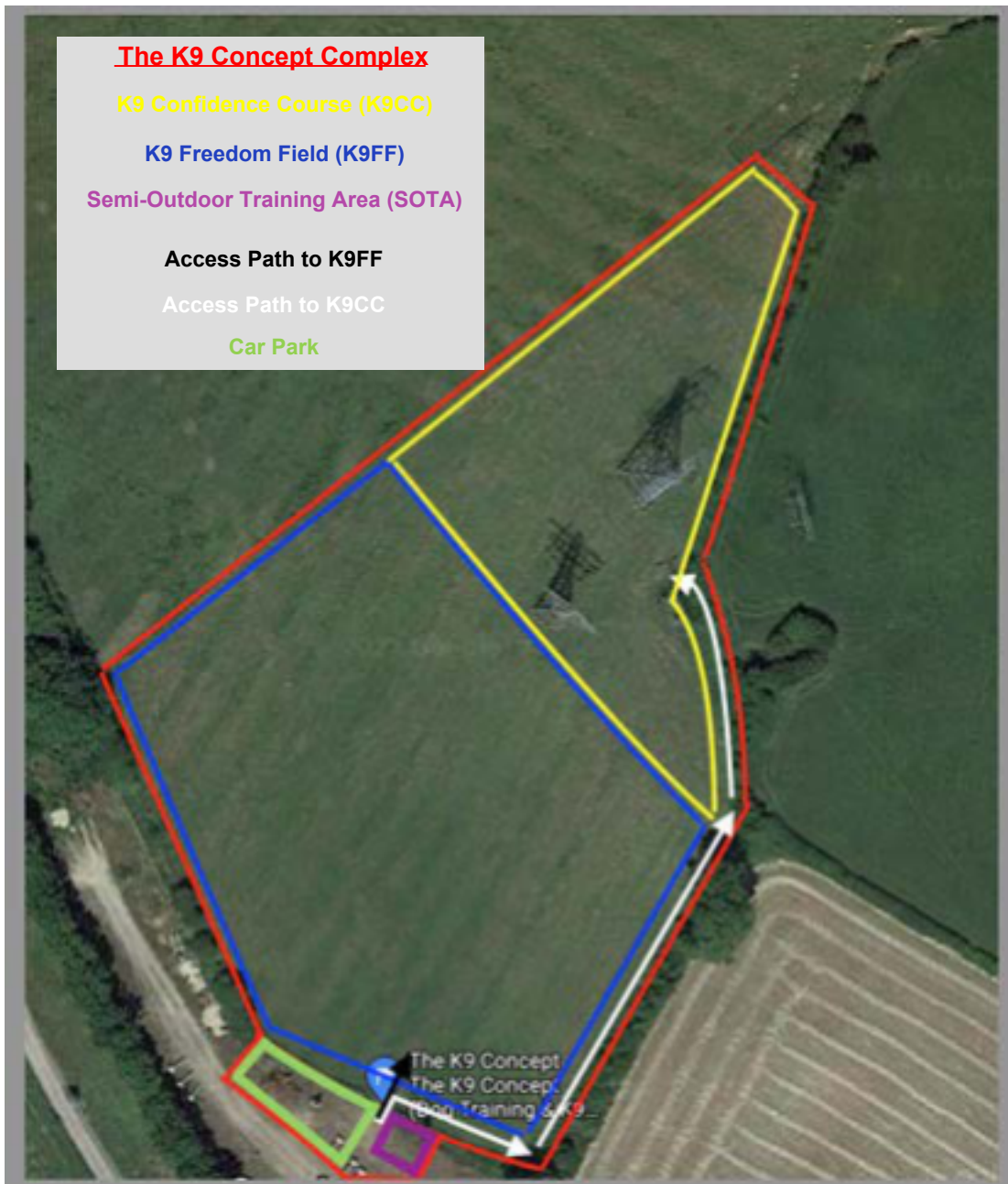
What 3 Words (W3W):

Access to the TK9C Complex via: [loudness.taxed.edgy](#)

K9 Freedom Field: [smothered.orbited.pack](#)

In case of an emergency please also provide W3W to the emergency services.

ANNEX



Updated June 2026