

TERMS AND CONDITIONS OF USE OF THE K9 FREEDOM FIELD

The K9 Freedom Field (hereafter referred to as 'K9FF') consists of two separate enclosed fields. This document refers to both fields. ALL users must agree to these Terms and Conditions before booking or using the K9FF.

These Terms and Conditions permit the client to use the K9FF for exercising (walking and/or training) dogs under their close supervision at all times.

By using the facilities at the K9FF, you (hereafter referred to as the 'Client'), automatically agree to these terms and conditions.

USE OF THE K9FF:

"Conditions" means these booking conditions which shall form part of the contract between the K9FF and the Client.

The K9FF have absolute discretion to permit or prohibit all types of activity on the land.

This booking is personal to the Client and may not be transferred or sub-let to any other person, without prior consent from The K9 Concept.

BOOKING

Please note that the booked appointments are by half or one hour slots, but are actually 25/55 minute slots. This allows a gap between you and the next client to ensure that where possible only one client is at the venue at a time. You **MUST** leave the premises at the end of your appointment time.

PAYMENT:

Clients are required to pay as soon as possible, once requested a booking via the online booking system (<https://k9freedomfield.appointedd.com>).

Payment details will be confirmed via email once the Client has requested their booking.

Cash payments can be made via prior arrangement only with The K9 Concept.

Your booking will be cancelled, if payment is not received within 48 hours of booking.

For bookings due to take place within 48 hours of request, payment is required immediately on booking.

ACCESS, PARKING, ARRIVAL:

To reach the K9FF, once you turn into Paul Towns Agriculture Ltd's yard, you then have to drive all the way down to the end, past the grain store on your left. You **must drive very carefully** and **apply hazard lights**, ensuring that you are aware at all times of agricultural traffic and pedestrians.

On arrival at the K9FF, park in The K9 Concept car park, which is sign posted. Do not park in front of the gate or drive vehicles within/around the fields, without prior consent from The K9 Concept.

On arrival to the K9FF if another client stays past your start time and does not appear to be leaving, or you arrive and the gate is unlocked, or if someone gains entry while you are using the field, please call THE K9 CONCEPT urgently on 07583407564 or 07710538237.

If you arrive late to your appointment you must still leave at the end of your appointment time. Please contact The K9 Concept if you do arrive late and we will let you know if there is another client after you, if we can extend your appointment, we will.

HOUSEKEEPING, FIXTURES, VENUE:

The Client shall keep the K9FF clean and tidy and shall ensure that all litter and refuse generated by the Client is removed and taken away. The venue will be regularly checked before, during and after use.

All dog excrement MUST be picked up and removed and taken away. Not picking up after your dog(s) will result in the Client being banned from any future use of the venue.

The boundary and security of the field is checked on a regular basis, however the Client is advised to check that they are satisfied with the safety and condition of the fencing and to inform The K9 Concept of any damage.

The Client must at all times take good care of the venue, its fixtures and fittings. Whilst using the venue you will be held responsible for any damage.

The Client shall not be permitted to remove or obscure any signs or notices displayed at K9FF.

The Client shall not interfere with or make any alteration to the layout or arrangement of the K9FF without prior written consent.

Dogs should not be left unattended at any time. You should accompany your dog(s) at all times, so that you are aware of what your dog is doing and that they are safe and complying to these terms and conditions.

The Client or dog must not climb on any gates, fences or posts at any time. If any injuries are caused by doing so, The K9 Concept are not held responsible.

Do not allow your dog(s) to dig in any part of the venue, at any time. Stop them immediately as holes caused by your dog could pose a risk to other users. If your dog(s) dig, please attempt to fill the hole. If your dog(s) causes significant damage, please inform The K9 Concept immediately to enable repair.

Do not allow your dog to climb on any of K9FF's furniture. Do not allow children to climb on any dog obstacles.

The field is surrounded by 6 feet high deer fencing fixed on wooden posts. However if your dog(s) can jump high fences or is likely to dig themselves out, or squeeze through the fence (spacing), then the field may not be totally secure for them. The K9 Concept cannot accept responsibility for escapes.

At no time should a dog(s) be tethered to any structures on site i.e. fencing, posts, gates etc.

BOOKING, REFUSAL OF BOOKING, RE-SCHEDULING OR CANCELLATION OF APPOINTMENTS:

Clients can re-schedule their appointment with a minimum of 24 hours' notice. Any appointment made that needs to be re-scheduled after that period can NOT be changed.

If the client fails to turn up for their appointment, turns up at the wrong time or leaves the field early will still be liable for the whole of the hire charge and no refund will be given.

The K9 Concept reserves the right to refuse any application for the hiring of the venue at any time.

The K9 Concept reserves the right to withdraw permission to use the venue. In special circumstances, The K9 Concept may repay any payment made but shall be under no liability for expense incurred or loss sustained by the Client as a result of the cancellation at our sole discretion.

The K9 Concept shall have the right to cancel any booking forthwith in the event that the venue is affected by an emergency or act of God of any kind. This could include any road access to the venue. These emergencies

may be a serious health and safety issue. Please respect any decisions made. The K9 Concept will refund any fees paid in these circumstances.

If you arrive late to your appointment you must still leave at the end of your appointment time. Please contact The K9 Concept if you do arrive late and we will let you know if there is another client after you, if we can extend your appointment, we will.

EMERGENCIES:

If there is an emergency, please let the office know if possible. The office is on the left side as you drive into Town's Agriculture Ltd's yard (tel: 01664 431445).

The venue address for emergency vehicles is:
Scalford Station, Paul Towns Agriculture Ltd, Melton Mowbray, Leicestershire, LE14 4UD.

It is important to let the emergency services know the following information:

What 3 Words:

Access to the K9FF is via: loudness.taxed.edgy

The K9 Freedom Field: smothered.orbited.pack

HEALTH AND SAFETY:

When you arrive to the K9FF DO NOT OPEN THE GATE unless there is nobody else on the field. This is of the UTMOST importance as the previous client's dog(s) may need space from either you or your dog(s) and safety for any dog still off lead!

Everyone leaving the K9FF MUST lock the gate. We recommend locking the gate whilst using the K9FF. This is for you and your dog's safety.

The client has exclusive use of the field for the slot they have booked. Under no circumstances should dogs be left on the premises unattended at any time.

It is highly recommended that all clients have a first aid kit in their vehicle and carry a mobile phone.

All dogs visiting the venue must be either be vaccinated, or titre tested, and flea/worm/tick treated.

If your dog(s), or any it lives with, is showing any signs of ill health (diarrhoea, vomiting, kennel cough, general lethargy etc) you must re-schedule the appointment. If this is at short notice, then please contact The K9 Concept, who will be able to do this for you.

If your dog(s) are ill following a visit to the field, please contact The K9 Concept immediately to allow us to disinfect the field for other dogs' safety.

Only dogs known to each other are permitted to use the same field, The K9FF does not allow dogs that are 'strangers' to each other to use the field at the same time.

Any children under the care and/or control of the Client are to be supervised at all times by the Client.

The Client will not be permitted the operation or release of any high-flying objects without the prior written consent of The K9 Concept.

The Client shall not bring into the K9FF any article of an inflammable or explosive character or that produces an offensive smell, or CFC or any oil, electrical, gas or other apparatus without the written approval of The K9 Concept. This also includes knives, weapons and any firearm or licensed item. Any client found or seen to be in possession of any of these articles, the police will be informed immediately.

The Client should be aware that the ground is uneven in places and caution must be taken and is advised to wear sensible and appropriate footwear to suit the grounds and conditions.
The Client is using the venue at all times at their own risk.

Please abide by the latest **official COVID-19 rules**.

If another client stays past your start time and does not appear to be leaving, or you arrive and the gate is unlocked, or if someone gains entry while you are using the field, please call THE K9 CONCEPT URGENTLY on 07583407564 or 07710538237.

INDEMNITY AND INSURANCE:

In keeping with the law regarding 'responsible dog ownership', you are entirely responsible for your and your dog(s)' safety whilst at the K9FF. The law states that we should be in control of our dogs at all times. This is also relevant at the K9FF, whether you are alone or anyone else is present.

The K9 Concept is not responsible and will not accept liability for any loss, damage, injury or death howsoever and by whomsoever caused, whether to property or person(s) sustained by any person in the K9FF.

The Client is responsible for all safety aspects of the K9FF prior to, during or subsequent to the hire period and must accept liability for any loss, damage, injury or death howsoever and by whomsoever caused, whether to property or person(s) sustained by any person(s) in the K9FF.

RIGHT OF ENTRY:

The K9 Concept shall be allowed access at any time onto the land and venue to carry out inspections, spot checks or acting on receipt of information from a client. Any decisions made by The K9 Concept regarding safety and fitness of use, will be binding.

The K9 Concept reserve the right to refuse admission to or evict any person from the premises. Any person refusing to co-operate will be informed that the police will be notified.

MARKETING AND PUBLICATION:

The K9 Concept reserves the right to use any material, including texts and images/videos sent to them or posted on their social media page, for marketing or educational purposes.

VARIATIONS TO AGREEMENT:

The K9 Concept reserve the right to vary these Terms and Conditions at any time. Any variations so made shall be deemed to be incorporated in these Conditions.

ADDRESS:

THE K9 CONCEPT DOG TRAINING & K9 FREEDOM FIELD
Scalford Station, Paul Towns Agriculture Ltd, Melton Mowbray, Leicestershire, LE14 4UD

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